

## Latest from WDACS on Novel Coronavirus - March 20, 2020

### Preventing Stigma and Hate During the Coronavirus Outbreak

As we work to help County residents deal with the spread of the COVID-19 virus, we also need to contain the spread of fear, hostility, discrimination and hate that is at times happening in our communities and throughout the nation. Here are some best practices to keep in mind:

- Be sensitive to explicit and implicit biases towards others
  - Do not make assumptions based on a person's ethnicity, race, and/or nationality
  - Do not make assumptions that a person has been exposed to COVID-19 based on ethnicity, race, and/or nationality
- Do not assume a person has COVID-19 because they are wearing a mask
- Educate yourself by getting the facts about COVID-19 from reliable sources such as [LA County Department of Public Health](#).
- Speak up when you hear false rumors or negative stereotypes that foster biases and potential racism

### **Please report any incidents of hate that have happened to you or others by calling 2-1-1.**

The LA County 2-1-1 phone line is open 24 hours, 7 days a week, with trained Community Resource Advisors who can provide services in multiple languages.

### Update on Dispute Resolution Services

WDACS and the County's Human Relations Commission partner with 11 agencies to provide dispute resolution services (also known as mediation services) to residents across the County. We provide three types of mediation services: Community Mediations, Mediation services at the Courts, and Victim/Offender mediations. Below is an update on service closures or modifications for each type of mediation service:

- **Mediation Services at the Courts:** All mediation services based at the courts are temporarily suspended.
- **Victim/Offender Mediation Services:** The California Conference for Equality and Justice is providing Victim/Offender Services via telephone/videoconference. The other agencies are closed.
- **Community Mediations:** The following agencies are providing community mediation services via telephone/videoconference: Los Angeles City Attorney, Los Angeles County Department of Consumer and Business Affairs, Loyola Law School, Korean American Coalition, California Lawyers for the Arts, California Conference for Equality and Justice, and Asian Pacific, American Dispute Resolution Center, and Centinela Youth Services.

To request mediation services, please call us at (213) 738-2621 or you may call the agencies listed above directly. [Click Here](#) for a list of agencies and phone numbers.

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### Services for Native Americans

WDACS and the [Los Angeles City County Native American Indian Commission](#) partner with three agencies to provide services (i.e. emergency shelter, food, employment assistance etc) that address poverty within the County's Native American Indian community.

The three agencies – Gabrieleno Tongva Tribal Council, Pukuu Cultural Community Services and United American Indian Involvement, Inc – have suspended group services, but will continue to provide one-on-one services as needed to clients. If you are mildly sick or experiencing symptoms, please do not come in person to these agencies but call instead.

Pukuu Cultural Community Services is providing emergency services in direct response to the COVID-19 epidemic to eligible individuals including delivering groceries to homebound elders, providing food vouchers and rental assistance. For more information on available services and eligibility please, call 818-336-6105, Monday through Thursday from 9am to 5pm.

Gabrieleno Tongva Tribal Council is open Monday-Friday, 9am-5pm and their phone number is (626) 286-1632. United American Indian Involvement, Inc. is open Monday-Friday and their phone number is (213) 202-3970.

### Webinar on COVID-19 and the Native American Community

The LANAIC is hosting a webinar on Monday March 23, 2020 at 5:00 PM to address the impacts of COVID-19 on Los Angeles County's American Indian and Alaska Native (AIAN) community, share information about County response and relief efforts and provide a platform for local AIAN community-based organizations to share any changes to schedules and services.

Public can access the webinar via Facebook livestream: <https://m.facebook.com/AICommission/>

Please send questions by 2:00 PM on Monday March 23, 2020 to [aferguson@wdacs.lacounty.gov](mailto:aferguson@wdacs.lacounty.gov)